Product Advisory Notice
Windows Operating System Vulnerabilities

To our Valued Customers:

On July 7, 2021 Microsoft released "Out-of-Band" patches to address security vulnerabilities affecting the Windows operating system, these vulnerabilities are commonly known as "Print Nightmare" or "Chaos Print Nightmare".

The released patches (CVE-2021-1675 and CVE-2021-34527) address weaknesses which if exploited would allow a hacker to run arbitrary code with system level privileges. There are two variants, one permitting remote code execution, and the other leading to privilege escalation.

Mindray Course of Action

Mindray has investigated and subsequently determined that the BeneVision Distributed Monitoring System (DMS) and Mindray eGateway products can potentially be impacted by these vulnerabilities. While overall risk is low due to inherent system design mitigations already in place (per common installation guidelines) Mindray has proceeded with validating and releasing the "Out-of-Band" Microsoft patches noted above.

If you have any additional questions or are interested in reviewing further options to safeguard your Mindray patient monitoring platforms, please call Mindray Technical Support at 877-913-9663 (Option 1), 8:30 am – 5:30 pm ET.

Additionally, you may contact your local Sales Representative for an opportunity to discuss appropriate upgrade paths to bring any legacy systems up to their most current revisions.