



October 31, 2019

Dear Valued Customer:

The purpose of the letter is to advise that Mindray is discontinuing repair and technical support services for the V-Series monitor:

- end of parts availability and service repair is January 31, 2020
- end of technical support is December 31, 2021

Mindray offers numerous programs to assist with upgrading equipment to the latest monitoring technology. These program include trade-in allowances. Please contact your local Mindray Sales Representative for details.

We thank you for supporting Mindray solutions.

Sincerely,

A handwritten signature in blue ink that reads "Michael Lawlor".

Michael Lawlor  
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