

HCG Calibration failure

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Case Background

Background

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Summary

Require:

- Customer use HCG reagent lot 230201 (exp. Date 27.03.2024) on CL-1200i;
- Calibrate current lot of reagent with new lot of calibrator (lot number 230901, expiration date 6.10.2024, open 1.02.2024);
- Calibration failure with flag SLO, DEV

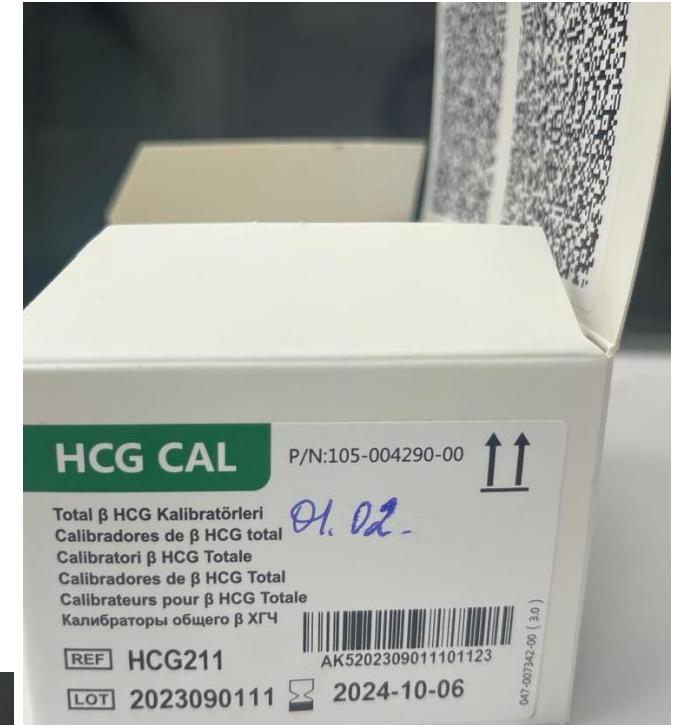
Хим.	№ парт	Сер.№	Флаг	Мат.модель	Сост.калиб	Дата/врем.кал
FT3	230401	001718		4PLC	Продлено	03.01.2024 14:46:08
TSH	230501	041626		4PLC	Откалибр.	11.01.2024 09:32:25
FT4	221005	004924		4PLC	Откалибр.	11.01.2024 09:23:45
FSH	230201	000748		4PLC	Откалибр.	13.01.2024 15:47:07
LH	221101	51295		4PLC	Откалибр.	13.01.2024 15:46:07
Anti-TPO	230601	006935		4PLC	Откалибр.	18.01.2024 15:31:50
E2	230101	00260		4PLC	Откалибр.	05.02.2024 12:24:26
PROG	230101	062649	R.Exp	4PLC	Откалибр.	05.02.2024 12:34:06
PRL	230201	005422		4PLC	Откалибр.	06.02.2024 12:17:35
Total βHCG	230201	001286	SLO,DEV	4PLC	Сбоев кал.	06.02.2024 17:20:31

Follow :

- Ask about any problem with other tests;
- Ask about system errors and performance system check;
- Ask about procedure of calibrator and reagent

maintenance, like time of warming etc:

- Ask calibration results
- Ask QC results for this test;



Calibration results :

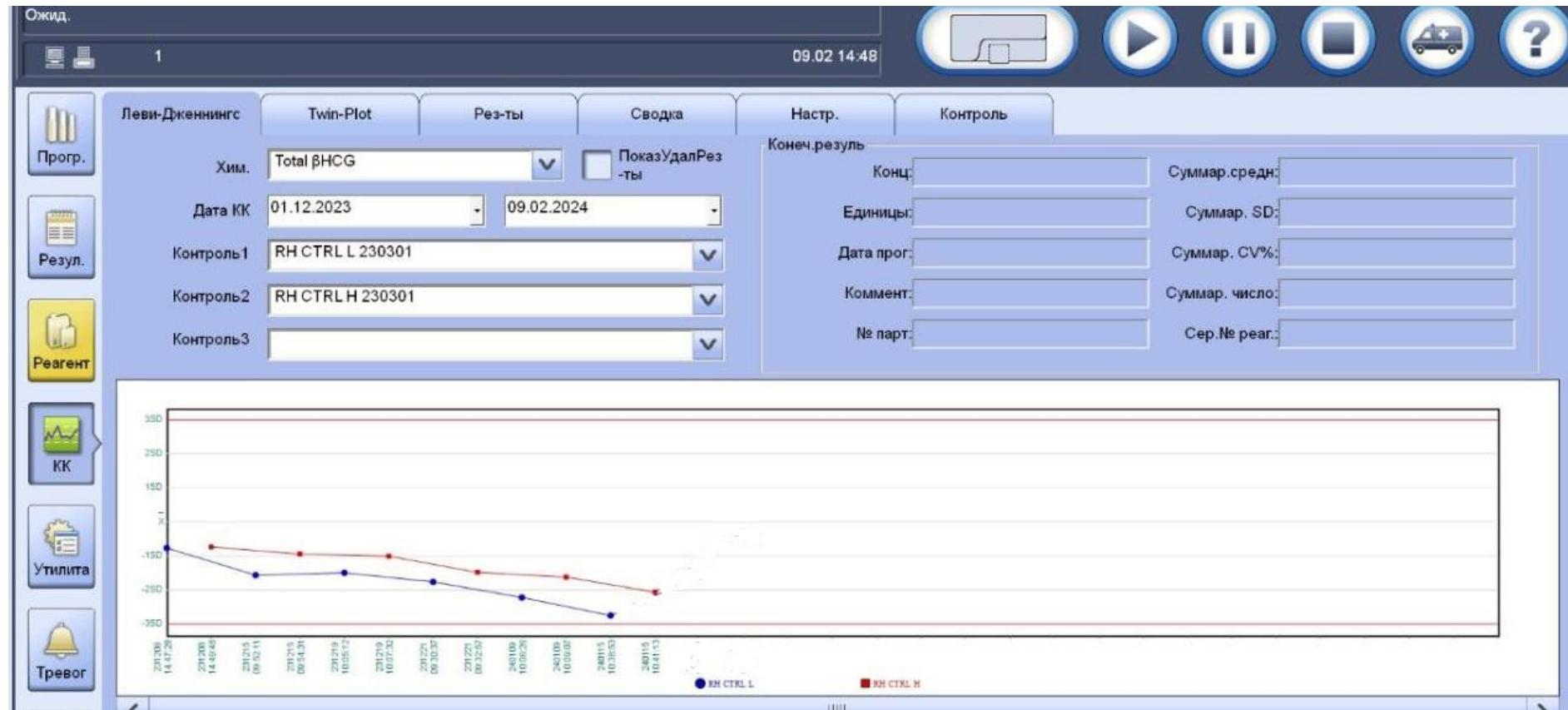
- RLU of calibrators C1 and C2 significantly decreased from target

Данные калибровки						
Хим.	Total βHCG	№ парт.реаг.	Сер.№реаг.	Мастр.	Позиция кал.	
Хим.	Total βHCG	230201	001286			
Мат.модель	4PLC	Сост.калиб	Сбоев кал.			
№ парт	230901				Дата кал.	08.02.2024 15:44:13
Уровень	Конц	ОСЕ	Флаг	№ прт.субстр.	Сер.№ субстрата	Дата/врем.кал
C0	0	3981.159		20230903	07707	08.02.2024 15:42:13
C0	0	3993.609		20230903	07707	08.02.2024 15:42:33
C0	0	4001.271		20230903	07707	08.02.2024 15:42:53
C1	54.16	103517.793		20230903	07707	08.02.2024 15:43:13
C1	54.16	104780.999		20230903	07707	08.02.2024 15:43:33
C2	4541.98	8597224.057		20230903	07707	08.02.2024 15:43:53
C2	4541.98	8468024.581		20230903	07707	08.02.2024 15:44:13

HCG Catalog		
Calibrator	Cal point	Lot20230901
Reagent Lot230201	C0	4236
	C1	181706
	C2	13082306
Reagent Lot230501	C0	4309
	C1	222879
	C2	14981741

QC results :

- QC results display trend to decrease results of rests;
- There is last reagent bottle if this lot at customer laboratory

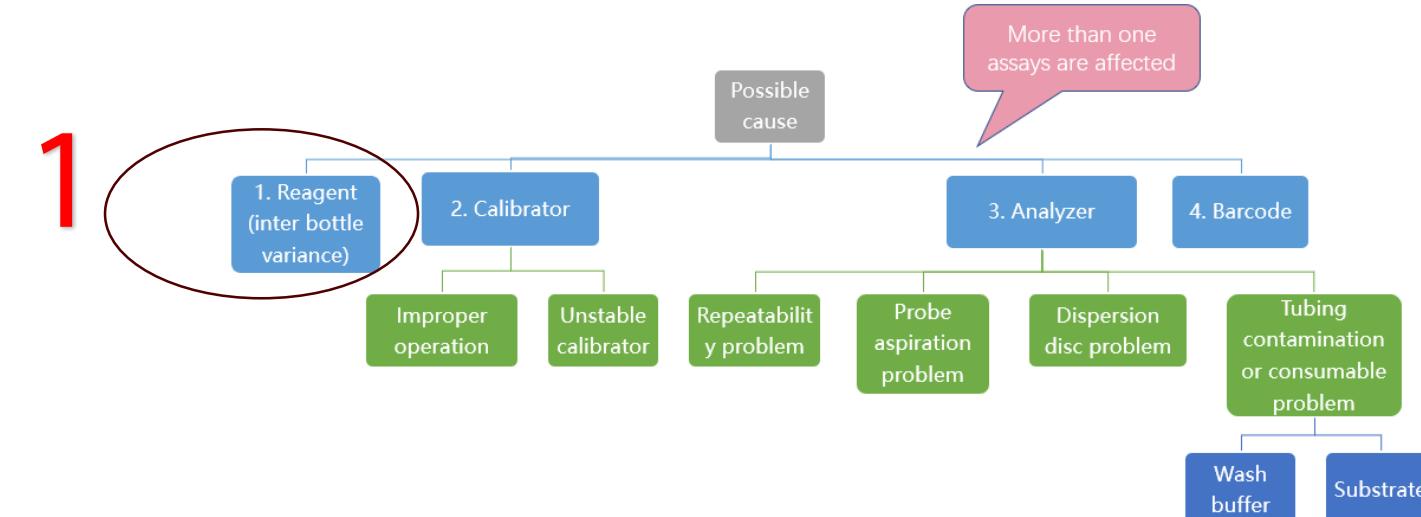


Case analysis:

- No problem with other tests;
- System status of analyzer is ok: no error message, no alarms
- Effect check is ok;
- Expiration date of reagent is Ok;
- QC results display trend to decrease results of rests;
- Calibration RLU decrease;
- Consumables status is Ok;
- QC lot is the same, do not change;
- Last reagent bottle of this lot
on customer side

Case ideas:

- CAL Failure with SLO and DEV flag, which means
DEV: "Calibrator RLU deviation out of range. Check
failed"
- SLO: "Calibration slope check failed"
- First suspect the reagent problem



Case Solution

Background

Ideas

Solution

Summary

Take new reagents :

- Customer use new fresh lot of reagents and re-calibrate with the same lot of calibrator;
- Calibration successfully complete;
-

риалами Результат калибровки Состав реагента Пасстр. Проверка кал.

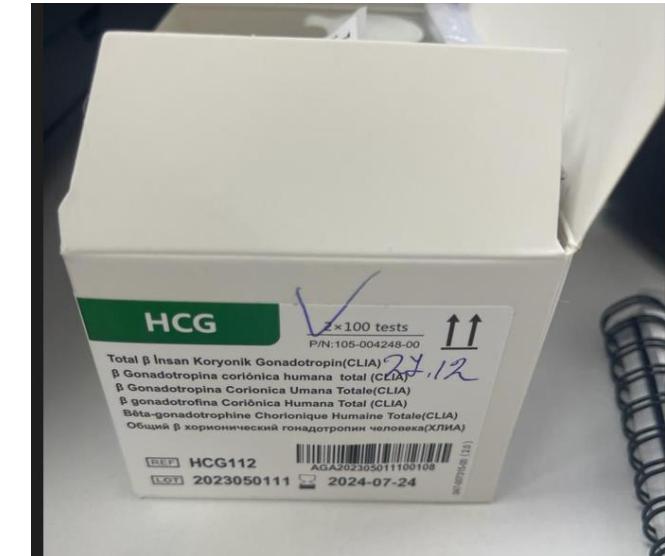
Данные калибровки

Хим.	Total βHCG	№ парт.реаг.	230501	Сер.№реа	001191
Мат.модель	4PLC	Сост.калибр.	Откалибр.	Дата кал.	06.02.2024 19:15:54
№ парт	230901				

Уровень	Конц	OCE	Флаг	№ прт.субстр.	Сер.№ субстрата	Дата/врем.кал
C0	0	3975.314		20230903	07707	06.02.2024 19:13:54
C0	0	4118.146		20230903	07707	06.02.2024 19:14:14
C0	0	4066.381		20230903	07707	06.02.2024 19:14:34
C1	54.73	148639.557		20230903	07707	06.02.2024 19:14:54
C1	54.73	153074.041		20230903	07707	06.02.2024 19:15:14
C2	4516.55	10776915.751		20230903	07707	06.02.2024 19:15:34
C2	4516.55	11214646.062		20230903	07707	06.02.2024 19:15:54

F2 F3 F4 F5 F6 F7 F8

HCG Catalog		
	Calibrator	Cal point
Reagent Lot230201	C0	4236
	C1	181706
	C2	13082306
Reagent Lot230501	C0	4309
	C1	222879
	C2	14981741



QC results display more convenient results:



Result:

- Customer successfully calibrate test;
- Pay attention to reagent maintenance. Reasons to decrease RLU could be:
 - Out of reagent expiration date
 - Out of on-board stability reagent
 - Repeatedly put on and off reagent of analyzer could lead to reagent deterioration
 - Reagent storage should be in appropriate temperature (+2+8)

Thanks !

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