



February 1, 2011

Dear Valued Customer:

This letter addresses end of life service for the following Mindray NA products:

- Passport models 3L, EL, 5L, and XG patient monitors
- Expert patient monitors
- Visa and Visa II Central Stations

Mindray Medical is committed to supporting our products for as long as is feasible, to maximize the benefit to our customers for their capital investments. Mindray is providing you with advance notice that renewal of service contracts will have a maximum of one year duration with an end date no later than June 30, 2012. It should be noted, that we are currently experiencing difficulties in obtaining many parts for these products and cannot commit to providing replacement parts when our vendors can no longer provide them.

As a courtesy, we are providing you this information so you can plan for the replacement of these vital products in your establishments. We want you to know that Mindray offers numerous programs to assist you in replacing your monitors and central stations with the latest technology, including trade-in allowances on older equipment. To help with this transition, your local Mindray Sales Representative is available to answer any questions regarding our upgrade and transition programs. We look forward to discussing the advantages offered by our latest technologies with you.

We hope this advance notice can minimize disruption and we thank you for your continued support of Mindray products and services.

Sincerely,

A handwritten signature in black ink that reads "Jack M. Mori". The signature is written in a cursive style with a horizontal line at the end.

Jack M. Mori
Vice President, Technology Service

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