Mindray Patient Monitor/Anesthesia Cybersecurity Brief

Microsoft Windows 7

End of Support

Manufacturer's Responsibility

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Background

On January 10, 2023 Microsoft ended support of Windows 7. After this date, Microsoft will no longer offer support or provide security updates. As a result, Mindray will no longer be able to provide operating system level support or security patches for Windows 7 products. Mindray will continue to provide product level support for products impacted. The following Mindray products are impacted by this change in Microsoft support status:

- All Mindray BeneVision Central Stations and WorkStations running software version 02.xx.
- All Mindray BeneVision DMS Central Stations and WorkStations running software version 03.02.02.
- Mindray BeneVision DMS Servers and WorkStations running software version 03.04.00 may be running Windows 7.
- Mindray BeneVision DMS Servers and WorkStations running software version 04.01.00 may be running Windows 7 if upgraded from prior version.
- Mindray BeneVision DMS Servers and WorkStations running software version 04.03.00 may be running Windows 7 if upgraded from prior version.
- Mindray BeneVision DMS Servers and WorkStations running software version 04.04.00 may be running Windows 7 if upgraded from prior version.

Mindray Course of Action

Mindray will continue to provide product level support for the effected products. Please contact your Mindray Sales Representative who can provide the options for an upgrade path for the BeneVision DMS platform to a version which is using a fully supported operating system.