



June 6, 2013

Dear Valued Customer:

Mindray North America (NA) is committed to supporting our products for as long as is feasible, to maximize the capital investments our customers make in our products. We are advising you that we are experiencing difficulties in obtaining parts for the Accutorr Plus Recorder Module and can no longer commit to providing replacement parts for the Recorder. This letter addresses the end of service life for the Accutorr Plus Recorder Module, Mindray product number 0998-00-0127.

Mindray NA will continue to service our Accutorr Plus product.

We are providing you this information as a courtesy, so you can plan for the replacement of this vital product in your establishment. Please know that Mindray NA offers numerous programs to assist you in replacing your equipment with the latest technology.

We hope this advance notice can minimize disruption and we thank you for your continued support of Mindray NA products and services.

Sincerely,

A handwritten signature in black ink that reads "Jack M. Mori". The signature is written in a cursive style with a horizontal line at the end.

Jack M. Mori
Vice President, Technology Service

Mindray North America
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