

January 31, 2018

Repair and Technical Support Service Notice Zonare z.one Ultra (SmartCart) Ultrasound System

Dear Valued Customer:

The purpose of this notice is to advise that Mindray North America will continue to provide Repair and Technical Support services for the z.one Ultra (SmartCart) Ultrasound System until, approximately, June 2020. Service contracts and renewals are also available until this time.

Presently, Mindray is experiencing some difficulty sourcing replacement parts for systems manufactured before 2011. Please be assured, we remain committed to protecting your investment and are taking all possible actions to secure full support for the SmartCart systems until 2020.

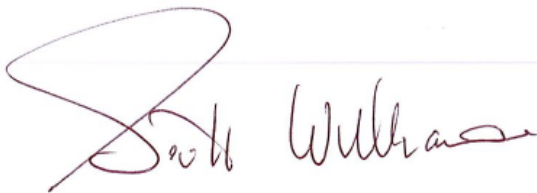


z.one Ultra (SmartCart) Ultrasound System

Please contact your Mindray Sales Representative or a Customer Care Representative at (877) 913-9663, option 7 should you have questions regarding this notice.

We thank you for your loyalty and we look forward to the privilege of partnering with you for many years ahead.

Sincerely,



Scott Williams
Senior Director Ultrasound Operations & Service
Mindray North America
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