

Mindray Patient Monitor/Anesthesia
Cybersecurity Brief
Microsoft Windows Server 2012
End of Support

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Background

On October 10, 2023 Microsoft will end support of Windows Server 2012 and Windows Server 2012 R2. After this date Microsoft will no longer offer support or provide security updates. As a result Mindray will no longer be able to provide operating system level support or security patches, Mindray will continue to be able to provide product level support for products impacted. The following are the Mindray products which are impacted by this change in Microsoft support status:

- Mindray eGateway 6.3.3
- Mindray eGateway 6.4
- Mindray eGateway 6.5
- Mindray eGateway 6.7

Mindray Course of Action

Mindray will continue to provide product level support for the effected products. Please contact your Mindray Sales Representative who can provide the options for an upgrade path for the eGateway to a version which is using a fully supported operating system.